

THE RESILIENT VETERAN

Working to Eliminate Veteran Suicide and Promote Veteran Suicide Awareness

Northwest
Pennsylvania
Veteran Suicide
Prevention
Program

COMMUNITY TOOLKIT

Your Role in Connecting Veterans to Services and Preventing Suicide

Funded by the CDC's Division of Injury Prevention













Suicide is a leading cause of Veteran deaths.

How to Use the Suicide Risk Awareness and Resource Referral Toolkit

Whether you're a business owner, work for a community organization, or are a Veteran or military family, this toolkit will get you connected to resources, explain our free training courses, and show how you can promote resiliency and community support for at-risk Veterans.

Pick the group that best describes you and explore the suggested learning activities. Each activity offers real-world skills and information to help Veterans in your community.



You can get a copy of this free toolkit on the Resilient Veteran website:

www.TheResilientVeteran.org/toolkit

FOR BUSINESSES Get your team trained on Question, Persuade, Refer (OPR) See page 5 Sign your business up for a CALM training See page 6 **Learn about safety** plans See page 9 **Review community** resources for your county See page 18

Ready to Get Started? Here are Some Suggestions.

The 2015 suicide rate among Veterans was

2.1 times higher than that of non-Veteran adults.

FOR COMMUNITY FOR VETERANS AND ORGANIZATIONS MILITARY FAMILIES Sign up for Question, Sign up for a Question, Persuade, Persuade, Refer (QPR) and Moral Injury Refer (QPR) training trainings See page 5 See page 5 **Get your group** trained about Learn about military military culture sexual trauma (MST) See page 6 See page 14 Learn about suicide **Understand** your **COMPACT Act** risk screenings treatment rights See page 11 See page 17 **Review community** resources for your **Review community** resources for your county county See page 18 See page 18



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Free Learning Opportunities

Classes are **free of charge** and open to all who are interested in learning more about promoting resiliency and assisting Veterans at risk for suicide.

Please contact us at <a href="https://www.nwparts.com/

SUICIDE FACT CHECK

MYTH: Asking someone about suicide will put the idea in their head.

FACT: Asking a person about suicide does not create suicidal thoughts. The act of asking the question simply gives the person permission to talk about his or her thoughts or feelings.

MYTH: If somebody really wants to die by suicide, there is nothing you can do about it.

FACT: Suicidal thoughts are often caused by treatable conditions and situations and the acute risk of suicide is usually temporary. Helping someone through the immediate crisis can significantly improve outcomes, saving lives.

Question, Persuade, Refer (QPR) Gatekeeper Training for Suicide Prevention











Description

QPR is an evidence-based program teaching the **warning signs** of a suicide crisis, how to respond, how to offer hope, and how to get help.

- Describe the impacts of death by suicide.
- Identify warning signs of suicide.
- Learn how to ask someone directly about their desire or intent regarding suicide.
- Demonstrate verbal and nonverbal skills used to persuade someone who is having thoughts of suicide to seek and accept help.
- Identify **local resources** available to help someone who is having thoughts of suicide.
- Describe how to get help for someone having thoughts of suicide.



Counseling on Access to Lethal Means (CALM)









Description

CALM is designed for **professionals who** work with people at risk for suicide to learn how to help individuals reduce access to lethal means, such as firearms and medication, during a crisis.

Training Objectives

- Identify **people who could benefit** from lethal means counseling.
- Ask about access to lethal methods.
- Work with the individual at risk and their families to reduce access to lethal means.



Scan this QR code to visit the training page on the Resilient Veteran site.

Introduction to Military Culture









Description

This course teaches about military service and **what service members go through**. It helps people learn how to support and create helpful programs for those in the military and Veterans.

- Explain how different parts of the U.S. military, like departments, branches, and ranks, are set up.
- List the six main parts of the military's special, separate way of working.
- Describe and discuss the risks associated with military service.
- Identify the top challenges service members face as they return to civilian life.
- Identify the top skills and attributes strengthened by military service.



An Epidemic in our Ranks: Military Sexual Trauma









Description

This course will educate participants about **military sexual trauma** (MST), its prevalence among service members, common health outcomes, treatment options, and available resources.

Training Objectives

- Define military sexual trauma and its prevalence in the military.
- Discuss the connection between military culture and MST.
- Identify common outcomes of MST and treatment options available for Veteran survivors.
- Discuss institutional betrayal, military justice, and policy reform efforts related to MST.

Overview of Moral Injury









Description

This course teaches about moral injury, **how common it is** in people who serve in the military, what usually **causes it**, and ways to help **treat it**.

- Describe how **moral injury is not the same** as post-traumatic stress disorder (PTSD).
- Discuss the **two types of moral injury**, their causes, and **symptoms**.
- Explain the link between military life and moral injury.
- Identify best practices for assessment and treatment of moral injury.
- Talk about how military deployments and other experiences can strongly affect the feelings of Veterans and their families, leading some to think about suicide.



Applied Suicide Intervention Skills Training (ASIST)









Description

Learn and practice using skills of the **ASIST model** to identify Veterans and others in your community who might be thinking about suicide and provide real help. This evidence-based training gives you the tools to make a difference.

Training Objectives

- Understand how attitudes about suicide affect those at risk and their caregivers.
- Increase confidence to talk openly about suicide with someone at risk.
- Spot warning signs and create safety plans.
- Develop skills needed to intervene and help someone considering suicide.
- Identify **help available** for people at risk.
- Commit support in your community.
- Recognize suicide prevention includes caregiver self-care, not just emergency help.

Suicide in Military Members and Veterans









Description

Please note that the following is an **external training** available for free from **PsychArmor**. It is on-demand and self-paced and you can access the training at **learn.psycharmor.org**.

- Describe the numbers behind military suicides and learn about the special reasons that might cause more suicides in the military.
- **Spot the signs** that someone might be thinking about suicide.
- Identify **good habits** and strengths that can protect someone from feeling suicidal.
- Learn about ways doctors and therapists help people who are thinking about suicide.
- Explain the four main areas linked to suicidal thoughts.

What is a Safety Plan?

67% of Veteran suicide deaths in 2015 involved firearms.

A personal safety plan can help Veterans avert a behavioral health crisis or suicidal thoughts. Working with a **trusted caregiver**, **family member**, or **friend**, a Veteran can create a plan that meets their needs.

Firearm owners, dealers, shooting clubs, hunting organizations, and others can promote firearm safety and increase involvement in suicide prevention by promoting the use of safety plans along with the following:



off-site storage
options such as family
members, friends, police
departments, gun shops,
or shooting clubs.



Using safe storage options in the home such as a cable lock, trigger lock, lock box, or gun safe.



Storing ammunition separately from guns.

Get started with a Safety Plan

Complete a personal safety plan for yourself, and then ask a friend or family member if they will be one of your contacts if you need a friend to talk to. Next, offer to be one of their contacts by encouraging them to complete a plan of their own. This humble approach helps to reduce stigma and acknowledges that everyone can benefit from a personal safety plan.

Use the safety plan on the next page or try one of the safety plans linked below:

University of Pittsburgh School of Pharmacy

Stanley-Brown Form

Hold My Guns

TheResilientVeteran.org

SuicideSafetyPlan.com

HoldMyGuns.org







Safety Plan Worksheet

Complete this by yourself or with a friend, family member, or other trusted person.

	e headed toward a crisis and this plan should be used.
1	
3	
STEP 2: Internal coping strategies	can do to take my mind off my problems without contacting another person.
1	
2	
3	
STEP 3: People, places, and social se	ettings that provide healthy distraction or help me feel better.
1 Name	Phone
2 Name	Phone
3 Place	4 Place
STEP 4: People I can contact to ask f	or help during a crisis like family members, friends, and co-workers.
1 Name	Phone
2 Name	Phone
3 Name	Phone
4 Name	Phone
STEP 5: Professionals or agencies th	at can help me during a crisis.
1 Clinician/Agency	Phone
Emergency Contact	
2 Clinician/Agency	Phone
Emergency Contact	
3 Local Hospital ER	Hospital Address
Hospital Phone	
4 Free 24/7 Crisis Lines DIAL 988 Veterans pr	TEXT 838255 CHAT VeteransCrisisLine.net (Vetera 988Lifeline.org (everyone)
STEP 6: Making my environment sa	fer by removing or limiting my access to lethal means.
1	
3	
GIVE a copy of this to a friend fa	amily member, or other trusted person and KEEP one with you.

Concerned About Suicide Risk? Ask the Question.

When you believe a person may be experiencing a mental health crisis, one of the most important things you can do is ask pointed and direct questions about suicide. The two options presented on the following pages provide examples of questions and next steps to take based on the individual's response. Anyone can use these screening tools to help identify a crisis and get help.

In the case of a mental health emergency, the 988 Lifeline provides 24/7, free, and confidential support for people in distress and prevention and crisis resources for you or your loved ones throughout the United States. Call or text 988 to be connected to support for Veterans, access Spanish-language services, ASL support for the deaf community, and be connected to local resources and help.

Option 1: Assessing risk with the Columbia Protocol

For everybody

The Columbia Protocol (short for the Columbia Suicide Severity Rating Scale or C-SSRS) is a set of questions that is easy to use and helps find out if someone is thinking about hurting themselves. Anyone can ask these questions to see if someone has thought about suicide, made any plans, or tried to hurt themselves.

It's a simple and effective way to spot when someone might be in danger and needs extra help.

The Columbia tool is **free and used all over the world** in places like schools and hospitals to help people who might be feeling really sad or alone.

See the Columbia Protocol on the next page

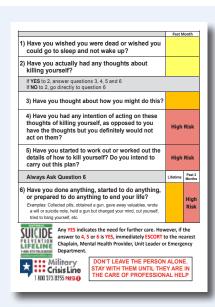




More versions of the Columbia Protocol screening tool, including pocket cards with Armed Forces branding, are available on their website, as shown to the right.

https://cssrs.columbia.edu/





The Columbia Protocol



Read the **questions in bold** below to the person you're concerned about. You are encouraged to practice with a friend or colleague to get comfortable so that it feels natural.

Mark the YES or NO box according to their answer.

1	Have you wished you were dead or wished yo	ou could go to sleep and not wake up?

2 Have you actually had any thoughts of killing yourself?

NO	YES
NO	YES

If they answered **NO** to **QUESTION 2**, skip to **QUESTION 6**. Otherwise, continue to **QUESTION 3**

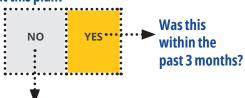
Have you been thinking about how you might do this?

4 Have you had these thoughts and had some intention of acting on them?

Have you started to work out or worked out the details of how to kill yourself? Did you intend to carry out this plan?

Have you ever done anything, started to do anything, or prepared

to do anything to end your life?





Results Section

If you marked any **YES RESPONSES** in a

If you marked any
YES RESPONSES
in an

If you marked any **YES RESPONSES** in a



ORANGE

YELLOW BOX **HIGH RISK:** The person **requires immediate help**. **Stay** with them and get them to a hospital **Emergency Department**. If you can't, or aren't sure what to do, you or the person should **CALL 988** for **24/7 help**.

ELEVATED RISK: The person has had **more serious thoughts** about suicide and should meet with a therapist or other behavioral health professional.

LOW RISK: Though the individual has had **some thoughts** about suicide, they are unlikely to be in immediate danger. They should speak with a therapist or other behavioral health professional.

Get help for you or someone else using 988:





Download the app versions of the Columbia Protocol:





bit.ly/ColumbiaScreen

apple.co/3v37pqR

Option 2: Use the VA Script

For people who work in healthcare and related fields

This script is for people who are more comfortable working with people in crisis. If you work for a food bank, health clinic, drug and alcohol recovery, or others, you're more likely to meet Veterans who need extra support and who may be considering death by suicide. Review the script and keep it in mind as a resource.

The script is approved by VA and easy to use, even for people who aren't trained in helping with tough situations.

Trust your instincts. If you think a Veteran you're working with may try to hurt themselves or others, that's enough to use the script.

Veteran Crisis Intervention Checklist

Do you think the Veteran might be in danger of harming themselves or others right now?



No

Take action immediately.

☐ Safely get the Veteran to the **nearest Emergency Room (ER).**

Once the Veteran is safely with ER staff:

If the ER you took them to is not a VA facility:

□ **Ask** ER staff to **contact** the **VA Emergency Care Line** at **1-844-724-7842**.

The **Emergency Care Line** will coordinate with the VA to determine COMPACT Act eligibility.

Focus on connecting the Veteran to resources.

Attempt to **connect the Veteran** to the **VA RN Clinical Contact Center**.

- □ Call the 24/7 VA Clinical Contact Center at 1-833-TELE-URGENT (1-833-835-3874).
- ☐ The RN who answers the Clinical Contact Center line will speak with the Veteran, determine urgency and type of need, and complete internal protocols to manage.

If the Veteran declines the referral:

☐ **Provide 988** as a crisis resource.

Remember:

- Always **prioritize the safety** and well-being of the Veteran.
- Maintain clear communication and follow protocols diligently.
- Ensure confidentiality and respect the Veteran's decisions.
- Keep **detailed records** of all actions and referrals made.



Military Sexual Trauma (MST) Claims Guide

This information is provided by VA to help Veterans understand the process for submitting MST claims. Speak with your physician or behavioral healthcare provider or contact VA with questions about completing the form or submitting the necessary documentation.

What is Military Sexual Trauma (MST)?

- MST is a term used by the Department of Veterans Affairs (VA) to refer to sexual harassment or sexual assault experienced during military service.
- MST is not a disability or diagnosis, but an event someone experiences.
- An occurrence of MST does not depend on the identity of the perpetrator, when/where it occurred, or whether it was reported.
- VA recognizes an MST event as the "in-service stressor" that can cause a disability that is eligible for disability compensation.
- VA does not pay disability compensation for MST directly but will pay for PTSD, depression, anxiety disorder or other mental or physical conditions linked to MST.

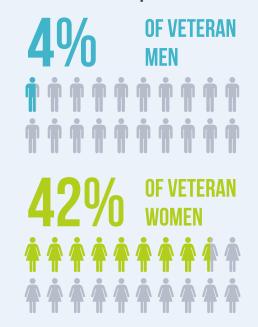
What does it mean for a disability to be service-connected?

A service-connected disability is one that **began or was** worsened during military service. When a disability is service-connected, the Veteran is eligible for disability compensation and other benefits from the VA.

If you file a claim for disability compensation and VA determines you have disabilities related to your military service, you could receive monthly nontaxable compensation, a 10-point hiring preference for federal employment, VA healthcare services, and other important benefits.

HOW COMMON IS MILITARY SEXUAL TRAUMA AND WHO EXPERIENCES IT?

A survey of 60,000 US Veterans revealed sexual harassment impacts...



Adapted from "Military Sexual trauma Among Recent Veterans," by Barth et al., 2016.
Data has been rounded.

Video: Service-connected disabilities



youtu.be/h4vKqUlrdys

How can I prove my disability claim is due to MST?

- 1. Evidence of the in-service stressor (MST event):
- Police records
- Medical records (e.g., hospital, mental health clinic, crisis center, etc.)
- Journals or diaries kept at the time of the traumatic event
- Supporting statements from a person who can attest to the MST incident

- 2. Evidence of behavior changes:
- Drug or alcohol use
- Request for transfers
- Change in work performance
- Suicide attempts
- Relationship issues like divorce
- Supporting statements from a person who can attest to your behavior changes

How does the VA rate PTSD from MST?

The VA uses a percentage system to "rate" how much your disability impacts your life. The **higher** your disability is rated in percent, the **more compensation** you will receive. These ratings are based on **evidence you turn in** with your claim, so being thorough is important. TA VA representative you work with may ask that you have an exam with a health professional to help rate your disability.

Look over the graphic below to get that gives an idea of how a person might be impacted examples of how a person might experience a disability rating percentage.



VA Disability Ratings Explained

0%	10%	30%	50%	70%	100%
You have a mental health condition, but it doesn't really stop you from working or socializing.	Once in a while you have very mild symptoms when you are under stress that make things a bit difficult.	You're mostly okay, but sometimes you might struggle at work or with friends.	You often find it hard to do your job well and to get along with others.	Your condition causes you trouble in most parts of your life, like at school, work, or with family.	Your condition is so serious that you can't work or take care of yourself.

IMPORTANT: You are still eligible for free health care and other benefits at the 0% rating.

Number of Veteran outpatient visits to VA for MST-related care in 2015

1.3 MILLION

Number of active duty personnel in 2015

^{*}The above is only a partial list of acceptable evidence.

52%

of women

who reported a sexual assault perceived that they experienced professional or social retaliation for their repot. (RAND, 2014)

57%

of men and 62% of women reported that

the most serious sexual assault they experienced happened at a military installation or on a ship. (OPA, 2019) **85**%

of active-component

and 81% of reserve-component members indicated their assailant was another member of the military. (RAND, 2014) **57**%

more men

and 42% more women with combat exposure report MST compared to those without. (Barth et al., 2016)

Applying for Disability Compensation

There are a number of ways to apply for VA disability compensation and people who are available to help you complete the needed forms and answer your questions. Use the list below to decide which works best for you.



File for disability compensation with **VA Form 21-526EZ** using the online system or download a pdf copy to print and fill out.



@

Find your nearest VBA MST Outreach Coordinator to help you with the claim process online or by calling 1-800-827-1000.



va.gov/disability/how-to-file-claim



Get help filing your claim from an accredited Veterans Service Organization (VSO) Representative by appointing them using the online tool.



male MST Outreach Coordinators are available at all regional offices.

Note: Both female and

benefits.va.gov/benefits/mstcoordinators.asp

va.gov/get-help-from-accredited-representative/find-rep

COMPACT Act and Veteran Suicide Prevention

The COMPACT Act offers immediate help to Veterans who are experience a crisis and might hurt themselves or attempt death by suicide, as seen by doctors or crisis helpers.

This help includes paying for travel and treatment costs, and it doesn't matter if the Veteran hasn't used VA services before. They can get care at VA hospitals or other places.

What the COMPACT Act Provides

The COMPACT Act significantly supports Veterans at risk of suicide by offering immediate and accessible mental health care. Here's how it helps:



Quick Access to Care

Veterans in crisis can quickly get emergency help at both VA and non-VA facilities, ensuring no delay when support is critically needed.



Extended Care

The act provides up to 30 days of inpatient and 90 days of outpatient care, with the option for extension, allowing Veterans consistent support throughout their recovery.



Telehealth Options

Veterans living far from health facilities or those who prefer not to travel can use telehealth services, connecting with professionals via phone or computer.



Transportation Cost Coverage

If traveling is necessary, the act covers transportation costs to and from care facilities, removing a common barrier to seeking help.



Community and Peer Connections

The act fosters peer support groups and community resources, helping Veterans build networks with others who understand their experiences and challenges.

Once the Veteran is safely in care, it is important for **the hospital** to call the **VA Emergency Care Line** at **1-844-724-7842** to coordinate care and determine eligibility.

Healthcare Provider Education About the COMPACT Act

Because the COMPACT Act is still relatively new, healthcare providers may find the following resources useful to learn more about it and how it could impact their claims processes.



Find providers using VA's online Community Care information page





Watch a video overview of how to file a claim through Community Care



va.gov/communitycare/providers/index.asp

youtu.be/W_t3QIKkAeY

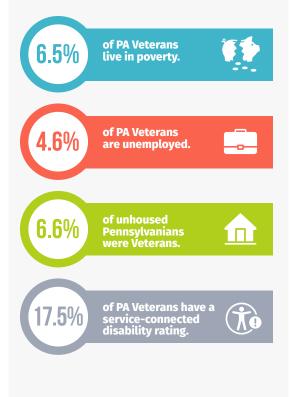
More information can be found on the VA's Community Care web page at va.gov/communitycare.

County Resource Directory

Whether you are a community member who just wants to help someone or a Veteran in need, knowing who you can contact is a simple yet powerful tool.

This part of the toolkit is a listing of local resources in the 15-county Northwest Pennsylvania region. It covers a wide range of needs including food and housing, health care, treatment for substance and opioid use, transportation and childcare assistance, safe firearm storage, and other areas important for Veterans and their families.

Along with county-specific information, you'll find resources from regional and state-wide VA services. Remember, we'll update this directory every three months to keep you informed.



Armstrong County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline **211**

Food Services

Armstrong Community Action 724-548-3408

Catholic Charities Agency **724-548-1009**

Kittanning Empowerment Center

724-543-2063

Housing Services

Armstrong County Assistance Office **724-543-1651**

Armstrong Community Action **724-548-3408**

HUDVASH Program **724-406-9795**

Veteran's Affairs

Armstrong County VA Clinic **800-698-2411**

Single County Authority

Armstrong/Indiana/Clarion Drug and Alcohol Commission 724-354-2746

Department of Human Services

Armstrong DHS **724-543-1651**

Healthcare

BHS Primary Care **833-906-0106**

Drug & Alcohol

ARC Manor **724-548-7607** Family ACTS

724-763-7600

RHJ Medical Center - Vandergrift **724-696-9600**

Mental Health

CRISIS - Armstrong 24/7 Hotline **877-333-2470**

Family Psychological Associates (Multiple Sites) 724-287-3000

Family Counseling Center of Armstrong (Multiple Sites) 724-543-2941

The Open Door of Indiana 724-465-2605

Beaver County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline **211**

Food Services

Beaver County Assistance Office **724-773-7300**

Borough of Leetsdale Fire Dept **724-266-4820**

Families Matter Food Pantry **724-770-1920**

First Presbyterian Church of Darlington 724-827-2970

Greater Pittsburgh Community Food Bank

Southwest Butler Food Cupboard

724-453-4184

412-460-3663

West Hills Food Pantry 412-262-4930

Housing Services

Beaver County Housing Authority 724-728-8741

The Cornerstone of Beaver County 724-846-6400

Fair Housing Office Beaver County 724-203-0114

Housing Authority of the County of Beaver 724-775-1220

Housing Opportunities for Beaver County 724-728-7511

Veteran's Affairs

Beaver County VA Clinic 800-698-2411

Butler VA Medical Center 800-698-2411

Single County Authority

Beaver County Behavioral Health Drug and Alcohol Program 724-847-6225

Department of Human Services

Beaver County Human Services **724-891-5800**

Healthcare

Adagio Health **866-942-2778**

Autumn Street Health Center 724-375-5754

Beaver Falls Health Center **724-843-4400**

Rochester Health Center **724-770-9095**

Drug & Alcohol

Addiction and Behavioral Counseling Associates MATRIX Treatment Center

724-660-4495

Addiction & Behavioral Counseling Associates

724-843-0129

Christian Counseling Associates of Western PA 724-369-1510 Drug and Alcohol Services of Beaver Valley 724-777-2498

Gateway Rehabilitation Center **724-378-4461**

Gateway Rehabilitation Center - Midland 412-604-8900

Gateway Rehabilitation Center - Moffett House 724-846-6145

Outpatient Addition Recovery Services 724-203-3962

Pinnacle Treatment Services of Aliquippa 724-857-9640

Centers of Excellence

Allegheny Health Network **412-362-8677**

Crossroads Treatment **800-805-6989**

Pinnacle **724-857-9640**

Mental Health

CRISIS - Beaver 24/7 Hotline **800-400-6180**

Heritage Valley Beaver **724-728-7000**

UPMC Western Psych 724-775-5208

Western PA Psychological Care (Multiple Sites) 724-728-8411

Butler County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline **211**

Food Services

Butler County Community Action 724-284-5125

Gleaners Food Bank 724-776-2888

Grove City Community Food Pantry 724-458-5208

Evans City Community Food Cupboard 724-538-0542

Greater Pittsburgh Community Food Bank 412-460-3663

St Vincent De Paul **724-287-3994**

Housing Services

Butler County Community Action 724-284-5125

Butler County Assistance Office **724-284-8844**

Butler County Housing Authority 724-287-6797

City Rescue Mission **724-652-4321**

Hope Place Women's Shelter

724-652-4349

HUDVASH Program **724-406-9795**

St Vincent De Paul **724-287-3994**

Veteran's Affairs

Abie Abraham VA Health Care Clinic 724-287-4781 800-698-2411

Butler VA Medical Center 800-698-2411

Single County Authority

Butler County Drug and Alcohol Program 724-284-5114

Department of Human Services

Butler County Human Services **724-284-5114**

Healthcare

Absolute Primary Care **724-779-2273**

Adagio Health **866-942-2778**

BHS Primary Care - Ford City 833-906-0106

Butler Memorial Hospital **724-482-4099**

Butler Regional Recovery Center **724-284-4861**

Mars Medical Center **724-625-3171**

Petroleum Valley Medical Center 724-756-2940

Drug & Alcohol

Butler Regional Recovery Day Program 724-284-4274

The Care Center **724-234-1370**

Cranberry Township Comprehensive Treatment Center 724-779-2010

Davis Archway House 724-841-0744

Ellen O'Brien Gaiser Addiction Centers 724-287-8205 724-256-8883

Foundations Medical Services **724-431-2006**

Positive Pathways 412-224-2812

Silvermist **724-481-1284**

Summit Academy **724-282-1995**

Centers of Excellence

Acadia **207-236-6470**

Allegheny Health Network **412-362-8677**

Butler Memorial Hospital **724-283-6666**

Ellen O'Brien Gaiser Center **724-287-8205**

724-256-8883

Pyramid **724-602-9028**

SPHS Care Center (Multiple Sites) 724-228-2200

Trilogy **877-446-6331**

Mental Health

CRISIS - Butler 24/7 Hotline **800-292-3866**

Butler Healthcare Providers **724-284-4894**

Butler Memorial Hospital **724-283-6666**

Charlie Health Mental Health Services PA 406-361-3146 Family Pathways **724-284-9440**

SPHS Care Center (Multiple Sites) 724-228-2200

Clarion County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline **211**

Food Services

Charitable Deeds and Services **814-797-0286**

First United Methodist Church **814-226-6660**

Second Harvest Food Bank of Northwest PA **814-459-3663**

Housing Services

Clarion County Assistance Office 814-226-1700

Clarion County Housing Authority 814-226-8910

Community Action 814-226-4785

HUDVASH Program **724-406-9795**

Veteran's Affairs

Clarion County Veterans Affairs 814-226-4000 ext 2601

Clarion County VA Clinic 800-698-2411

Single County Authority

Armstrong/Indiana/Clarion Drug and Alcohol Commission 724-354-2746

Department of Human Services

Clarion County Human Services **724-226-4000**

Healthcare

BHS Primary Care **833-906-0106**

BHS Women's Care Associates 844-765-2845

Clarion Community Medicine **814-223-9900**

Clarion Hospital 814-226-9500

Hoffman Memorial Medical Center 724-526-5600

Drug & Alcohol

Cen-Clear - Clarion **814-226-4171**

Centers of Excellence

Crossroads Treatment **800-805-6989**

Mental Health

CRISIS - Clarion 24/7 Hotline **814-226-7223**

Cen-Clear Child Services (Multiple Sites) 814-342-5678 Center for Community Resources

724-431-0097

Clarion Family Therapy **814-227-2941**

Clarion Psychiatric Center **800-253-4906**

Family Psychological Associates (Multiple Sites) 724-287-3000

Glade Run Lutheran Services (Multiple Sites)

Malvern Community Health Services 610-941-3390

724-452-4453

Nulton Diagnostic and Treatment Center 888-918-5465

Clearfield County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline 211

Food Services

Central PA Community Action 814-765-1551

The Christian Food Bank 814-834-1951

Community Care Food Ministry 814-371-5320

Osceola Mills Community Food Bank 814-339-7403

Second Harvest Food Bank of Northwest PA

814-459-3663

Trinity Food Pantry **814-938-8561**

Housing Services

Clearfield County Assistance Office **814-765-7591**

Clearfield County Community Action

814-765-1551

Clearfield County Housing Authority 814-765-2485

DuBois Housing Authority **814-371-2290**

Veteran's Affairs

DuBois VA Clinic **800-698-2411**

DuBois Veterans Center **800-698-2411**

Single County Authority

Clearfield/Jefferson Drug and Alcohol Commission 814-371-9002

Department of Human Services

Clearfield County Human Services 814-765-591

Drug & Alcohol

Cen-Clear - Clarion **814-765-1149**

Cen-Clear - Coalport **814-672-5881**

Cen-Clear - Philipsburg 814-342-5845

Clearfield Comprehensive Treatment Center 814-768-7575

Community Guidance Center 814-765-5537 814-371-1100

Fresh Beginning 814-205-4077

Penn Highlands - Clearfield 814-975-6206

Penn Highlands - DuBois 814-375-6379

Centers of Excellence

Acadia **207-236-6470**

Clearfield - Jefferson Drug and Alcohol Commission 800-892-9002

Mental Health

CRISIS - Clearfield 24/7 Hotline 800-341-5040

Cen-Clear Child Services (Multiple Sites) 814-342-5678v

Center for Community Resources (Multiple Sites)

724-431-0097

Community Guidance Center **724-465-5576**

Core Psychiatric & Psychological Services (Multiple Sites) 814-371-1088

Fresh Beginning - Clearfield Education Foundation 814-205-4077

Nulton Diagnostic and Treatment Center 888-918-5465

Penn Highlands Regional Medical Center Clearfield Campus 814-768-2497

Penn Highlands Regional Medical Center DuBois Campus 814-975-6348

Crawford County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline 211

Food Services

Center for Family Services 814-337-8450

Salvation Army - Titusville Worship and Service Center **814-827-7450**

Second Harvest Food Bank of Northwest PA 814-459-3663

Titusville Area Food Bank 814-827-2378

Housing Services

Crawford County Assistance Office 1-800-527-7861

Crawford County Coalition on Housing Needs **814-337-4380**

Titusville Housing Authority 814-827-7676

US Housing Authority
- Meadville
814-336-3177

US Department of Housing and Urban Development **814-860-2877**

Veteran's Affairs

Crawford County VA Clinic 800-698-2411

Single County Authority

Crawford County D&A Executive Commission 814-724-4100

Department of Human Services

Crawford County Human Services 877-334-8793

Healthcare

UPMC Outpatient Center **814-547-5131**

Titusville Community Health Center **814-827-8400**

Drug & Alcohol

Alpine Springs Rehabilitation & Recovery Center 814-818-002

Family Service & Children's Aid Society 814-827-3472

French Creek Recovery Center **814-636-6777**

Mercy House of Meadville 814-337-6180

Pinnacle Treatment Center - Greenfield Counseling Services **814-337-7431**

Stepping Stones Unit at Meadville Medical Center **814-333-5810**

Centers of Excellence

Crawford County D & A **814-724-4100**

Crossroads Treatment **800-805-6989**

Pinnacle **724-857-9640**

Mental Health

CRISIS - Crawford 24/7 Hotline **814-724-2732**

Associates in Counseling **724-983-1131**

Glade Run Lutheran Services (Multiple Sites) 724-452-4453

Meadville Medical Center **814-336-3121**

Mercer County Behavioral Health Commission **724-662-1550**

Elk County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline **211**

Food Services

Second Harvest Food Bank of Northwest PA 814-459-3663

Housing Services

Elk County Assistance Office **814-776-1101**

Elk County Homeless Assistance 814-772-3838

Elk County Housing Authority 814-965-2532

Single County Authority

Cameron/Elk/McKean Counties Alcohol and Drug Abuse Services 814-642-2910

Department of Human Services

Elk County Human Services 814-776-2191

Drug & Alcohol

Alcohol And Drug Abuse Services - Ridgway 814-788-2080

Alcohol And Drug Abuse Services - St. Mary's **814-781-1700**

Cen-Clear - St. Mary's

814-834-9283

Mental Health

CRISIS - Elk 24/7 Hotline **800-652-0562**

Cen-Clear Child Services (Multiple Sites) 814-342-5678

Dickinson Center (Multiple Sites) 814-776-2145

Erie County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline
988

PA Helpline **211**

Food Services

Boro Women and Family Services 814-734-4237

Corry Area Food Pantry 814-664-7359

Edinboro Food Pantry 814-732-3663

Emmaus Ministries 814-459-8349

Home House of Erie Food Pantry **814-460-0437**

Kind Veg Pantry (Vegan)

814-528-6408

Martin Luther King Center 814-459-2761

St. Boniface Food Pantry 814-825-1041

St. Martin Center **814-452-6113**

St. Patrick Church **814-454-8085**

Second Harvest Food Bank of Northwest PA 814-459-3663

Housing Services

Community Shelter Services 814-455-4369

Community Shelter Services Emergency Shelter Hotline 814-743-5837

Erie Heights Housing Authority 814-864-4511

Greater Erie County Community Action Committee

814-459-4581

HANDS Triad Housing 814-453-3333

Housing Authority of Erie **814-665-5161**

Lake City Housing Authority 814-452-4468

Project Hope for the Homeless 814-456-8073

Public Welfare Department **814-755-3552**

Redevelopment Authority-Erie **814-870-1540**

Veterans Leadership Program 412-481-8200

Veteran's Affairs

Erie Vet Center 800-698-2411

Single County Authority

Erie County Office of Drug and Alcohol Abuse 814-451-6877

Department of Human Services

Erie County Human Services **814-451-6000**

Healthcare

Adagio Health - Edinboro 814-734-7600

Adagio Health - Erie **814-453-4718**

Daniel S. Snow, M.D. Health Center **814-455-7222**

Family Healthcare of Edinboro **814-877-7500**

Grandview Family Practice

814-877-5800

Harborcreek Family Physicians 814-877-5100

Harborcreek Health Center 814-464-0509

Healthy Families Primary Care 814-877-8140

Hermitage Primary Care 814-877-8790

Lakeside Family Medicine 814-877-7686

Primary Care Partners 814-877-2360

Summit Family Practice

814-877-5570 **UPMC Hamot** 814-877-6000

Wayne Primary Care 814-455-5505

Drug & Alcohol

Catholic Charities Counseling and Adoption Services

814-456-2091

Corry Memorial Hospital

814-664-4641

ESPER Treatment Center - Corry 814-462-1400

ESPER Treatment Center - Erie 814-459-0817

Gage House 814-878-2100 **Gateway Erie** 814-825-0373

Gaudenzia Outpatient Erie 814-459-6304

Glenbeigh Center of Erie 814-864-4226

Millcreek Community Hospital 814-864-4031

New Directions Healthcare 814-240-6216

Pyramid Healthcare **Erie Outpatient** 814-456-2203

Snug Harbor Rehabilitation and Recovery 814-616-8030

Stairways Behavioral health Outpatient Drug and Alcohol Program 814-464-8438

Centers of Excellence

Allegheny Health Network 412-362-8677

Crossroads Treatment 800-805-6989

ESPER Treatment Center - Corry 814-462-1400

ESPER Treatment Center - Erie

814-459-0817

New Directions Erie 814-240-6216

Pyramid Locations 724-602-9028

Mental Health

CRISIS - Erie 24/7 Hotline 800-300-9558

Achievement Center of LECOM Health (Multiple Sites) 814-459-2755

Allegheny Clinic (Multiple Sites) 814-452-6558

Barber National Institute (Multiple Sites) 814-453-7661

Corry Counseling of LECOM Health (Multiple Sites) 814-664-7761

Family Services of Northwest PA (Multiple Sites)

Millcreek Community Hospital (Multiple Sites)

814-454-3174

814-866-4500

Millcreek Community Hospital 814-864-4031

Saint Vincent Hospital 814-452-5000

UPMC Western Behavioral Health At Safe Harbor (Multiple Sites) 814-459-9300

Forest County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline 800-292-3866

Suicide & Crisis Lifeline

988

PA Helpline

211

Food Services

Charitable Deeds and Services 814-797-0286

Second Harvest Food Bank of Northwest PA 814-459-3663

Titusville Area Food bank 814-827-2378

Housing Services

Clarion County Housing Authority 814-226-8910

Forest County Assistance Office **724-439-7015**

Housing Authority-Forest **814-676-5764**

Oil City Housing Authority 814-676-5764

Warren-Forest Counties Economic Opportunity Counsel 814-726-2400 ext. 120

Single County Authority

Forest/Warren Human Services D&A Program 814-726-2100

Department of Human Services

Forest/Warren County Human Services 814-726-2100

Drug & Alcohol

Cornell Abraxas I **814-927-6615**

Deerfield Center for Additions Treatment **814-723-5545**

Mental Health

CRISIS - Forest 24/7 Hotline **844-757-3224**

Beacon Light Behavioral Health Systems **814-817-1400**

Jefferson County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline 211

Food Services

Central PA Community Action 814-765-1551

The Christian Food bank 814-834-1951

Community Care Food Ministry **814-371-5320**

DuBois Area Food Pantry **814-912-2100**

Helping Hand Food Pantry **814-265-1921**

Just for Jesus 814-265-0243

Kane Area Food Pantry

814-561-1145

Osceola Mills Community Food Bank 814-339-7403 Redbank Valley Church Association Food Pantry

814-367-3331

Reynoldsville Community Food Pantry **814-653-9272**

Second Harvest Food Bank of Northwest PA

814-459-3663

Trinity Food Pantry 814-938-8561

Housing Services

Community Action 814-938-3302

Jefferson County Assistance Office 814-938-2990

Jefferson County Housing Authority

814-938-7140

Just for Jesus **814-265-0243**

Punxsutawney Housing 814-938-4590

Single County Authority

Clearfield/Jefferson Drug and Alcohol Commission 814-371-9002

Department of Human Services

Jefferson County Human Services 814-849-5500

Healthcare

BHS Primary Care **833-906-0106**

Punxsutawney Community Health Center 814-938-3310

Drug & Alcohol

Cen-Clear - Brookville 814-715-7441

Cen-Clear - Punxsutawney 814-938-6340

Penn Highlands Brookville **814-375-6206**

Two Roads Counseling Services **814-952-8446**

Mental Health

CRISIS - Jefferson 24/7 Hotline 800-341-5040

Cen-Clear Child Services (Multiple Sites) 814-342-5678

Center for Community Resources (Multiple Sites) 724-431-0097 Community Guidance Center **724-465-5576**

Core Psychiatric & Psychological Services (Multiple Sites) 814-371-1088

Family Behavioral Resources **724-850-7300**

Penn Highlands Brookville - Brookville Hospital 814-849-2312

Lawrence County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline 211

Food Services

Camp Allegheny-Food Distribution Center 724-758-5546

City Rescue Mission **724-652-4321**

Housing Services

HUDVASH Program **724-406-9795**

Lawrence County Assistance Office **724-656-3000**

Lawrence County Community Action 724-658-7258

Lawrence County Housing Authority 724-656-5108

Soilder On **724-658-7258**

VSO/Veterans Affairs County Director **724-656-2172**

Veteran's Affairs

Lawrence County VA Clinic 800-698-2411

Single County Authority

Lawrence County D&A Commission 724-658-5580

Department of Human Services

Lawrence County D&A Commission 724-658-5580

Healthcare

Adagio Health **866-942-2778**

BHS Primary Care **833-906-0106**

UPMC Jameson **724-658-9001**

UPMC Outpatient Center 724-658-2801

Ellwood City Health Center **724-824-8185**

New Castle Primary Care 724-658-4564

Drug & Alcohol

Freedom Healthcare Services **412-221-1091**

The Highland House **724-654-7760**

New Castle Comprehensive Treatment Center 724-598-7999

New Horizons Treatment Center **724-202-6818**

Centers of Excellence

Acadia **207-236-6470**

Crossroads Treatment **800-805-6989**

Mental Health

CRISIS - Lawrence 24/7 Hotline **724-652-9000**

Community Alternatives -Western Pa Counseling Center 724-652-2211

Family Behavioral Resources **724-850-7300**

Human Services Center (Multiple Sites) 724-658-3578

People In need-Lawrence County **724-657-3303**

Regional Counseling Center (Multiple Sites) 814-676-5614

McKean County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline 211

Food Services

Kane Area Food Pantry **814-837-6694**

McKean County Food Bank **814-362-0071**

Second Harvest Food Bank of Northwest PA 814-459-3663

Housing Services

McKean County Assistance Office 814-362-671

McKean County Habitat for Humanity 814-598-5117

McKean County Housing Authority 814-887-5563

Northern Tier Community Action 814-368-8551

YMCA of Bradford **814-368-4235**

Veteran's Affairs

McKean County VA Clinic 800-698-2411

Single County Authority

Cameron/Elk/McKean Counties Alcohol and Drug Abuse Services 814-642-2910

Department of Human Services

McKean County Human Services **814-887-3350**

Healthcare

Bradford Regional Medical Center 814-368-4143

Eldred Medical Clinic 814-225-4241

Smethport Health Center **814-887-5655**

UPMC Kane **814-837-8585**

Centers of Excellence

Crossroads Treatment **800-805-6989**

Mental Health

CRISIS - McKean 24/7 Hotline **800-459-6568**

The Guidance Center (Multiple Sites) 814-362-6535

Bradford Regional Medical Center- Olean General Hospital **716-373-2600**

Mercer County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline **211**

Food Services

Community Food Warehouse Mercer County **724-981-0353**

Housing Services

HUDVASH Program **724-406-9795**

Mercer County Assistance Office **724-983-5000**

Mercer County Housing Authority **724-662-1058**

Veteran's Affairs

Michael A. Marzano Department of Veterans Affairs Outpatient Clinic **800-698-2411**

Single County Authority

Mercer County Behavioral Health Commission **724-662-2230**

Department of Human Services

Mercer County Human Services **724-983-5012**

Healthcare

BHS Primary Care **833-906-0106**

Buhl Farm Community Health Center 724-342-2789 Dayton Way Health Center **724-342-6620**

Family & Lifestyle Medical Partners 724-342-4701

Green Street Primary Care **724-432-6900**

Greenville Community Health Center 724-588-5250

Horizon Family Medicine **724-962-7819**

Mercer Primary Care **724-662-2650**

Sandy Lake Community Health Center 724-376-7111

Sharon Medical Group **724-342-6604**

Sheakleyville Health Center 724-253-3428

Transfer Health Center 724-962-3553

UPMC Horizon - Farrell **724-981-3500**

UPMC Horizon - Greenville **724-588-2100**

UPMC Outpatient Center **724-347-6660**

Drug & Alcohol

Alpine Springs Rehabilitation **814-818-0002**

Community Counseling Center of Mercer County 724-981-7141

Farrell Comprehensive Treatment Center 724-981-9815

Gaudenzia **724-359-2976**

George Junior Republic in Pennsylvania 724-458-9330

Rainbow Recovery Center **724-269-5130**

Resolutions Recovery Center 878-202-4275

Centers of Excellence

Acadia

207-236-6470

Crossroads Treatment - Greenville

800-805-6989

Crossroads Treatment - Grove City 800-805-6989

Mental Health

CRISIS - Mercer 24/7 Hotline **724-662-2227**

Associates in Counseling **724-983-1131**

Community Counseling Centerof Mercer County (Multiple Sites) 724-981-7141

Mercer County Behavioral Health Commission 724-662-1550

Sharon Regional Health System **724-983-3912**

Regional Counseling Center (Multiple Sites) 814-676-5614

Venango County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline **211**

Food Services

Community Services - Venango **814-676-011**

St. Elizabeth Center 814-677-0203

St. Johns Episcopal Church 814-432-5161

United Way of Venango 814-676-6545

Housing Services

Emmaus Haven of Venango 814-493-8791

Venango County Assistance Office 814-437-4341

Venango County DHS 814-432-9111 Venango County Office of Economic Opportunity

814-432-9767

United Way of Venango 814-676-6545

Veteran's Affairs

Venango County VA Clinic 800-698-2411

Single County Authority

Venango County Substance Abuse Program 814-432-9744

Department of Human Services

Venango County Human Services 814-432-9500

Healthcare

Adagio Health **814-676-1811**

BHS Primary Care **833-906-0106**

BHS Seneca Medical Center 833-604-7213

Franklin Community Medicine **814-432-2145**

Oil City Health Center 814-670-7950

UPMC Northwest

Drug & Alcohol

Davis Archway Treatment Center 724-867-0202

Family Service & Children's Aid Society

814-677-4005

Family Service and Children's Aid Society of Venango County

814-432-3466

Oil Region Recovery 814-346-0079

UPMC Western Behavioral Health At Safe Harbor 814-518-2054

Centers of Excellence

Crossroads Treatment **800-805-6989**

Mental Health

CRISIS - Venango 24/7 Hotline **814-432-9111**

Glade Run Lutheran Services (Multiple Sites) 724-452-4453

Paoletta Counseling Services **724-662-7202**

Regional Counseling Center (Multiple Sites) 814-676-5614

UPMC Northwest - Seneca 814-676-7600

Venango County Integrated Crisis Services 814-432-9111

Warren County

24/7 Immediate Need Hotlines

CRISIS - Butler 24/7 Hotline **800-292-3866**

Suicide & Crisis Lifeline 988

PA Helpline **211**

Food Services

Second Harvest Food Bank of Northwest PA 814-459-3663

Warren Salvation Army Pantry
- Food Distribution Center
814-723-8950

Housing Services

Community Resources for Independence-Warren, Pa **866-579-3404**

Housing Authority-Warren **814-723-2312**

Warren County Assistance Office 814-723-6330

Warren-Forest Counties Economic Opportunity Counsel 814-726-2400 ext. 120

Veteran's Affairs

Warren County VA Clinic 800-698-2411

Department of Human Services

Forest-Warren Human Services 1-866-641-3488 814-726-2100

Drug & Alcohol

Deerfield Center for Additions Treatment **814-723-5545**

Family Service of Warren County 814-723-1330

Warren General Hospital **814-723-3300**

Mental Health

CRISIS - Warren 24/7 Hotline **844-757-3224**

Warren General Hospital **814-723-3300**



You can get a copy of this free toolkit on the Resilient Veteran website:

www.TheResilientVeteran.org/toolkit

THE RESILIENT VETERAN Working to Eliminate Veteran Suicide and

Promote Veteran Suicide Awareness

About Us

The **Resilient Veteran Program** is a lifesaving initiative in Northwestern Pennsylvania dedicated to preventing Veteran suicide and reducing the stigma of mental illness. By bringing together healthcare providers, community organizations, and Veterans themselves, we're building a powerful network to support our Veterans and their families.

How You Can Help

There are many ways to get involved and make a difference. Whether you're a healthcare provider offering your expertise, a community group organizing a support event, or a Veteran or family member looking for resources, we need your help.

Contact Us

Email: NWPAVeteran@pitt.edu

Phone: Chris Chirdon at 412-383-3926



Did you use this toolkit? Have ideas to make it better?

We'd love to hear from you!

Feedback sent to us from this confidential online form will guide improvements that help to prevent Veteran deaths by suicide.



